bharti AXA

redefining / general insurance

Bharti AXA General Insurance Company Limited

☎ 1800-103-2292 (Toll Free)
claims@bharti-axagi.co.in
SMS <CLAIM> to 5667700
www.bharti-axagi.co.in

Health Insurance Claim Form

Important Note

Issuance of this form not to be taken as an admission of liability

Please fill this form in **Block Letters** and **Tick the Boxes** ✓ where appropriate and do not leave any column unanswered.

If any detail or information is not readily available, please do not delay despatch of this report and such particulars may be sent later.

Part - I

Policy Number: Claim Number:

Period of Insurance: D D M M Y Y Y Y to D D M M Y Y Y Y INS ID No.:

1 Insured details

Name of the Insured:

Address

City

Pin code State

Contact Nos. Mobile No. Office +91

Residence +91 E-mail ID

For Group Policies:

Corporate Name Employee Code

Contact Nos. Mobile No. Office +91

Residence +91 E-mail ID

2 Patient details

Name of the Patient: Gender: ☐ Male ☐ Female

Date of Birth D D M M Y Y Y Y Relationship with the Insured

3. Claim details

Type of Claim

☐ Hospitalisation ☐ Domiciliary Hospitalisation ☐ Pre / Post Hospitalisation ☐ Critical Illness

☐ Hospital Cash ☐ High Deductible ☐ Others

Date of admission D D M M Y Y Y Y Date of discharge D D M M Y Y Y Y

Name of Hospital, where admitted/treated _____

Address of Hospital _____

_____

_____

Name of attending doctor/physician _____

(Please attach a report from the attending physician in attached format)

4. Illness/disease

Nature of Disease / Illness/ Diagnosis _____

Date first noticed/symptoms of disease/Illness D D M M Y Y Y Y

5. Injury

Is it arising out of accident: ☐ Yes ☐ No If yes, please complete the following:

Date of accident: D D M M Y Y Y Y

Brief narration of accident _____

Whether FIR filed? ☐ Yes ☐ No If yes, FIR No. _____
(Attach copy of the same)

Police Station _____

If no, please state reasons for not informing police:

_____

_____

Are you currently insured under any other health insurance policies ?
if yes, kindly complete the following table. ☐ Yes ☐ No

Sl. No.	Name & address of Insurance Company	Policy No.	From	To	Sum Insured (Rs.)

Previous claims history

Sl. No.	Name & address of Insurance Company	Nature of illness/ disease/injury	Policy No.	Date of Claim	Claim Ref. No.	Sum Insured (Rs.)

Amount of claim (Please mention & include under what head claims are lodged viz. hospitalisation, post-hospitalisation, critical illness etc. & attach separate sheet if the space is insufficient)

Sl. No.	Description	Bill No.	Date	RR	Med.	Dg.	OTC	CF	AF	Nursing	Diet	Others*	Total
	(Hospitalisation/Post-hospitalisation/Critical illness etc.)												
	Total												

RR - Room rent, Med. - Medicines, Dg. - Diagnostics, OTC - Operation Theatre Charges, CF - Consultants' Fees, AF - Anaesthetist's Fees,
* - Please specify

Please furnish the following list of documents:

- ☐ Discharge Summary in full
- ☐ FIR, in injury cases
- ☐ All prescription along with medical reports
- ☐ Specialist's certificate confirming the diagnosis with supporting pathological, imaging or any other reports
- ☐ All hospital/drug bills & receipts in original
- ☐ First consultation report
- ☐ Attached physician's statement duly completed by him/her
- ☐ Surgeon's certificate stating nature of operation performed with detailed operative notes

6. Insured's / patient's consent for access to medical records & declaration

I/We hereby authorize Bharti AXA General Insurance Co. Ltd. or any other individual/agency engaged by Bharti AXA to obtain all medical records pertaining to the above patient available with any hospital/doctor. The Insurance Company or their representatives or any other authorised agency engaged by them may be allowed access & possession of medical records pertaining to the above patient. The necessary charges will be borne by the Insurance Co. or their authorised agencies.

I/We agree to provide additional information to the Company, if required. I/We the abovenamed, do hereby, to the best of my/our knowledge and belief, warrant the truth of the foregoing statement in every respect, and if I/We have made, or in any further declaration the Company may require in respect of the said accident, shall make any false or fraudulent statement, or any suppression or concealment, the policy shall be void and all rights to recover thereunder in respect of past or future claims shall be forfeited.

Data Privacy Notice:

I/We hereby provide consent to the Company for collecting/retaining any information relating to Me/Us including Sensitive Personal Information ("hereinafter cumulatively referred to as "INFORMATION"), that is either available with the Company or disclosed by Me/Us while obtaining the policy of Insurance from the company or otherwise. I/We further understand that the Company may use the INFORMATION for servicing the Insurance policy obtained by Me/Us and for same may share the INFORMATION with any reinsurer, insurance association, medical authorities, other Insurers, statutory authorities, court, governmental body, regulator etc., or with services provider(s) engaged by the Company for servicing the Insurance policy, underwriting the risk, settlement of claim etc. without obtaining our specific consent for such sharing and we hereby provide our consent to Company for same.

I/We understand that whenever I/We would like to update/correct the INFORMATION, we will intimate the Company for the same, so as to enable the Company to amend/correct the INFORMATION accordingly. Further in the event I/We would like to withdraw My/Our consent provided herein, I/We would intimate the Company of the same in writing and also understand that, in the event of such withdrawal by Me/Us, the Company reserves the right to not provide Me/Us the Services for which it has sought the INFORMATION.

Date: _____

Signature of Insured

Place: _____

CF/SHIP,CI,HD/THINQ/05-015

Insurance is the subject matter of solicitation.

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Best Insurance Co. Pvt. Sector - General 2014 | Best Integrated Campaign 2014 | Best Viral Marketing Campaign 2014 | IES Excellence Award 2014 | Finnoviti Editor's Choice Award 2013 | Best Employer Brand 2012 | Claims Initiative of the Year Award 2012 | Commercial Lines Growth Leadership Award 2012 | Best Product Innovation Award 2012 | Personal Lines Growth Leadership Award 2011 | Risk Manager of the Year Award 2011 | ISO Certified

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Part - II: Attending physician's statement

Name of the Patient: _____

Age ☐☐ Years Gender: ☐ Male ☐ Female

Address: _____

_____

_____

_____ City _____

Pin code _____ State _____

1. Illness/disease cases

Date when patient first reported symptoms of disease/Illness: D D M M Y Y Y Y

Diagnosis: _____

_____

_____

Date when patient might have contacted/developed disease/illness in your opinion: D D M M Y Y Y Y

Please provide previous medical history of the patient:

_____

_____

_____

Is the present condition attributable to congenital defect? If yes, please provide details:

_____

_____

_____

2. Injury cases

Nature of the accident and details of injuries sustained:

Are the injuries solely due to the accident or traceable to any previous injuries/disease/infirmities?

Nature of treatment/surgery performed for present illness/disease/injury:

Was the patient under the influence of Intoxicants or drugs at the time of accident? / is the present ailment due to intoxicating drugs / alcohol?

If yes, please provide details of diagnosis done and alcohol content:

Are you his usual medical attendant? ☐ Yes ☐ No

If yes, please give details of previous treatment for any illness/disease/injury:

Date: D D M M Y Y Y Y

Doctor's Name
(preferably name & address stamp)

Registration No.

Address:

Telephone No.

Date:

Doctor's Signature

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CF/SHIP.CI.HD/THINQ/08-15

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